

# Johnsons Holidays in August Questionnaire

Wednesday, July 01, 2020

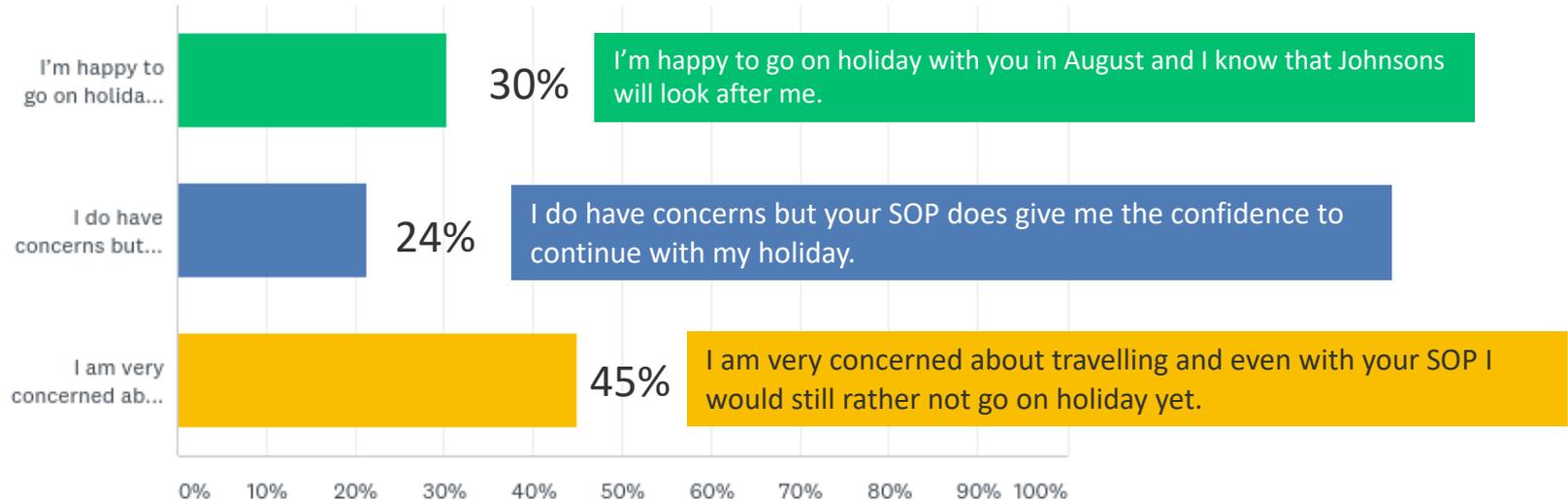
# 89

**Total Responses**

Date Created: Tuesday, June 30, 2020

Complete Responses: 89

# Q1: Which of the following statements best describes how you feel right now about your confidence to travel with us on your August holiday.



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## Some Comments:

“We are booked with yourselves for a September holiday too which may be okay, but August seems a little early to consider under the current circumstances”

“We feel too old to take any risks.”

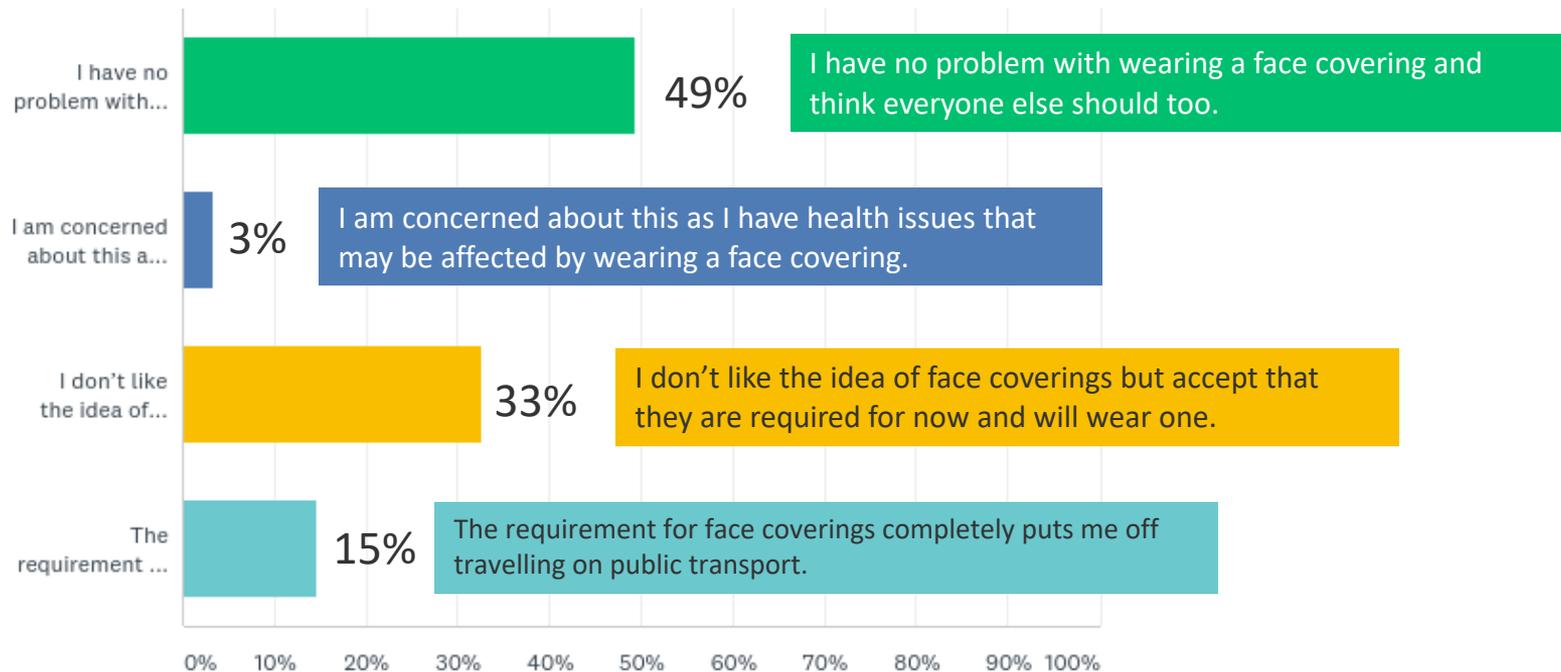
“As a single person travelling alone I would like more information about luggage handling by hotel staff and if lifts are able to be used at hotels.”

“The need to social distance and wear face covering is fully appreciated and needed. However, it will completely change the whole atmosphere of going on holiday in the coach in the hotel and on trips out such as cruise on the Manchester Ship Canal. This looked to be a very interesting few days holiday but I think I would rather leave it for another occasion.”

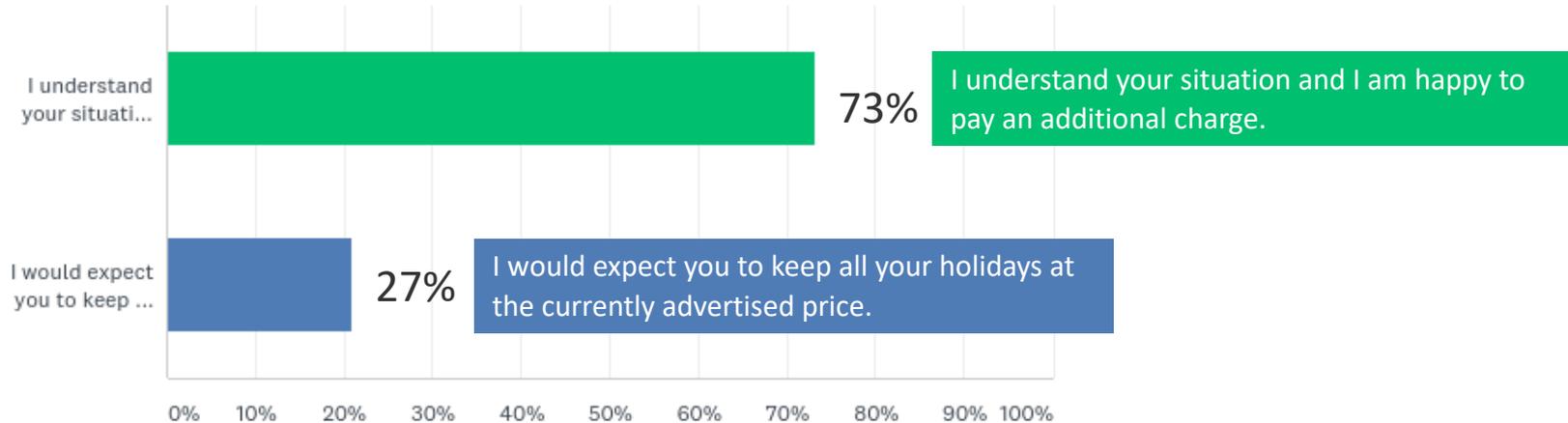
“As long as the appropriate safety measures have been put in place and people are sensible we are quite happy to travel.”

“Your SOP is good but not a relaxing way to have a holiday”

## Q2: With regard the government requirement for everyone to wear face coverings on public transport, which includes coaches, which statement best describes how you feel about them.



**Q3: While we applaud the relaxation in government guidelines this week, this will still mean that we can only accommodate 30 passengers on a full size touring coach rather than up to 49. This reduction in coach capacity and all our extra cleaning arrangements will increase our costs. Therefore we are considering asking our customers for an extra payment of £3 per person per day, to help us meet these costs while these restrictions are in place. Therefore, which of the following statements best describes how you feel about the price of our excursions.**



**Q3: While we applaud the relaxation in government guidelines this week, this will still mean that we can only accommodate 30 passengers on a full size touring coach rather than up to 49. This reduction in coach capacity and all our extra cleaning arrangements will increase our costs. Therefore we are considering asking our customers for an extra payment of £3 per person per day, to help us meet these costs while these restrictions are in place. Therefore, which of the following statements best describes how you feel about the price of our excursions.**

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**Some comments:**

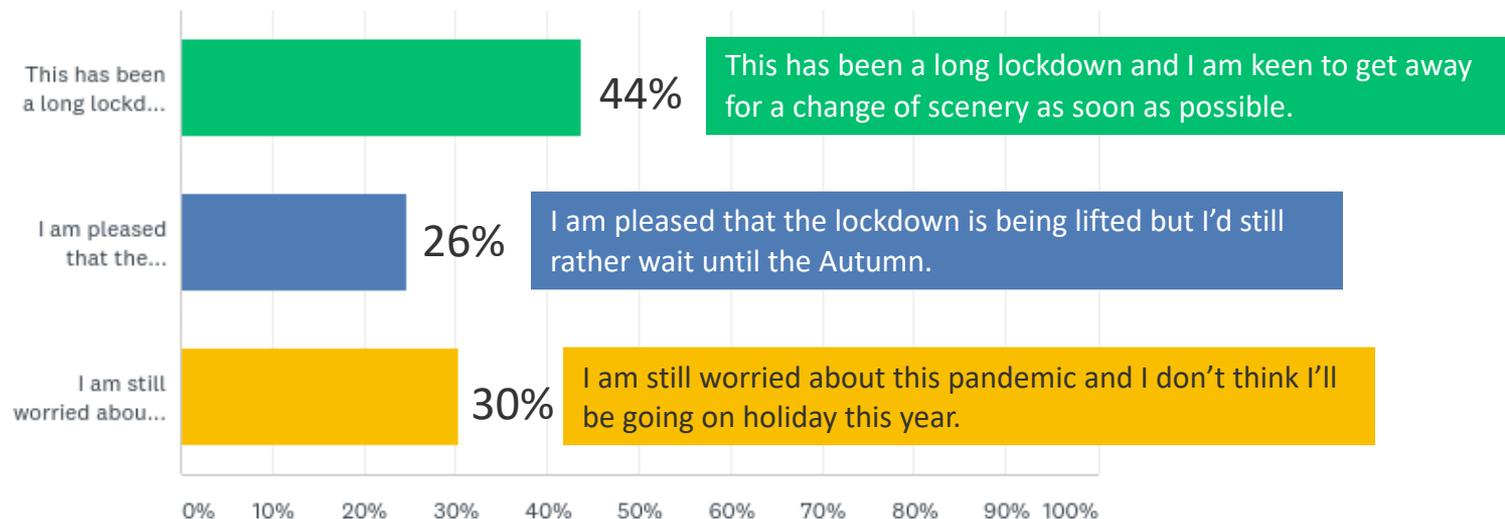
“ How are you going to decide which 19 passengers aren't going?”

“we are already paying enough for the holiday.”

“Have not answered either as not happy to go on holiday regardless of this question.”

## Q4: With regard to your overall feelings at the present time, which statement best describes your current mood.

Answered: 89 Skipped: 0



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### Some Comments:

“The situation in Leicester illustrates my concern. We mustn’t be in a hurry to relax the lockdown too quickly. I am very concerned that the government is not following scientific advice strictly. Lives do matter even if people are over 70. We mustn’t relax until COVID-19 is beaten and as long as there are daily deaths caused by it we must wait. Clearly the government needs to continue to help hospitality companies like Johnson’s.”

“We are happy with the arrangements that Johnson’s have made regarding the coach safety but would like some reassurance that the hotel are going to provide an equally high standard of care. We are particularly concerned regarding the bedding ,what safeguards are there with pillows used by other people before us. Will we be able to bring our own pillows?”

“Might consider an Autumn holiday in the UK depending on the situation at the time. Would probably want to book at the last minute”

“We feel that we will have a better picture by the end of July when the results of the easing of lockdown are known. But the holiday we have booked isn't until the end of August, which gives more time to assess the situation and have a better idea of the risks. You are obviously doing a lot to keep your customers & staff safe which is reassuring. Thank you.”

“I feel confident that Johnsons will take adequate precautions to ensure everyone's safety.”

“I feel we still have insufficient reliable evidence on Covid:19 to go away and also feel that too many restrictions will apply for us to enjoy it.”