

— COACH WITH —
CONFIDENCE



Cairn Group is pleased to present **'Coach with Confidence'** to give you reassurance that your stay will take place in a safe and healthy environment where the strictest hygiene procedures are in place.

'Coach with Confidence' encapsulates the comprehensive series of measures in place at our hotels to ensure the safety and wellbeing of all those who visit our hotels, based on the most recent guidance from the World Health Organization (WHO) and the UK Government.

Please familiarise yourself with the following services and procedures.

CLEANLINESS



Our 'Cleanliness Assured' proposition ensures an enhanced cleaning and disinfection programme is in place throughout the hotel.

This includes measures such as:

- Hand sanitiser stations are in place across the hotel
- We display posters regarding the importance of handwashing and good hygiene across all communal areas
- We regularly clean high-touch areas throughout the day
- The housekeeping team wash their hands prior to cleaning each bedroom
- Bedrooms are subject to a 10 point deep cleaning programme after check out

CONFIDENCE WITH CAIRN



- A station/space will be provided to clean your coach where coach parking is available
- Baggage handling to a minimum, passengers to carry their own bag if possible
- Check in will be via envelopes with minimal touch
- Driver free of charge in a sole occupancy room
- 2 free places with over 18 pax
- Dedicated member of staff on call throughout your stay to provide support for your group

SOCIAL DISTANCING



- Across our hotels we are observing the current social distancing guidelines
- Signs and markings are located across the hotel to remind guests to keep their distance
- A lift etiquette protocol is also in place

FOOD & BEVERAGE



- All food and drink menus are available online
- Grab & go options available via hygienic delivery methods
- Contactless room service options available across our hotels
- All meals will be served plated and in some cases will need to be ordered.
- Breakfast option of grab & go available
- Tables will be situated at social distancing guidelines with tables of 2 only

STAFF TRAINING



- A health & hygiene champion has been nominated across each of our venues
- All staff have undergone Covid-19 awareness and wellbeing training

OFFERS FROM CAIRN

Book a group for 2020 and you will qualify for 10 single rooms without supplement

2 glasses of house wine served to each guest with evening dinner for all groups in 2020

E: Groups@cairnhotegroup.com T: 07918 151 256

*All offers subject to availability.

We hope you enjoy your stay!