Leadership In A Crisis



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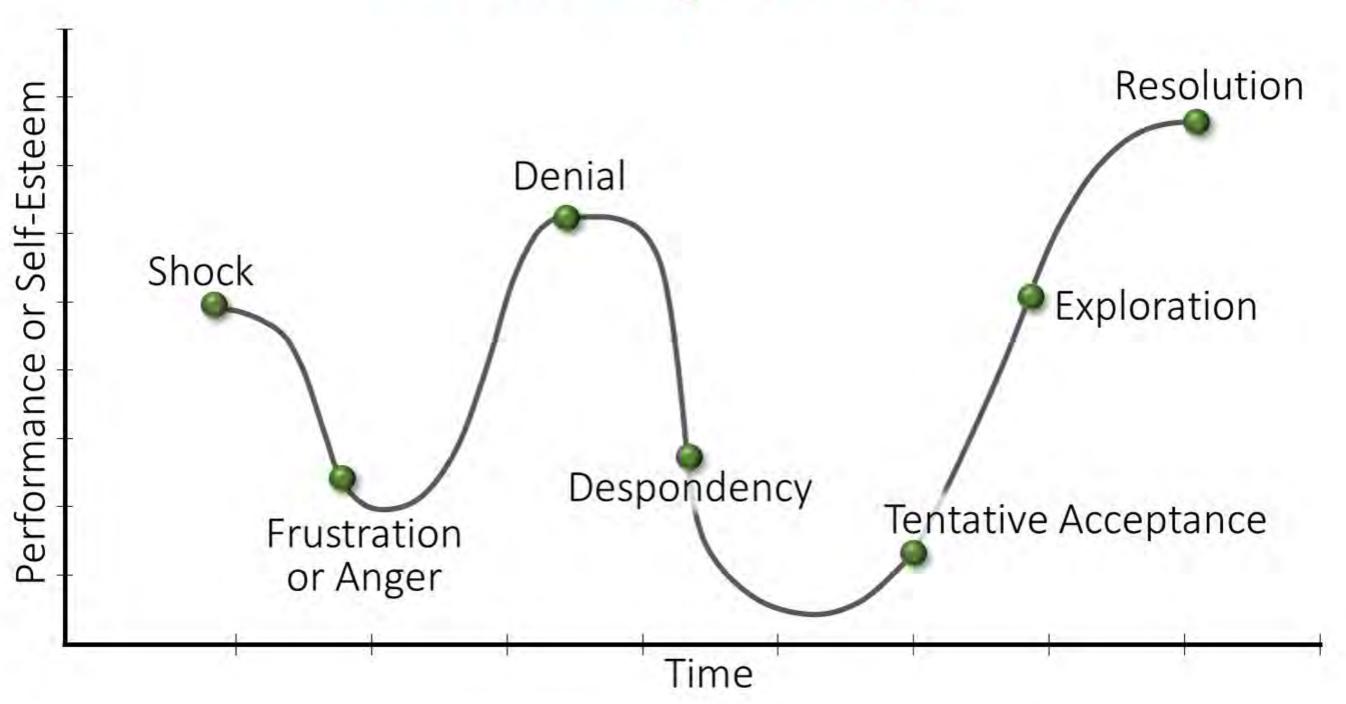
What We'll Cover

The Change Curve
The 3 Qualities Required Of Leaders
Moving Away From Fear
Seizing The Moment
Q&A

Right Now

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The Change Curve



The 3 Qualities Required in Leadership

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Humility

'having or showing a modest or low estimate of one's importance'

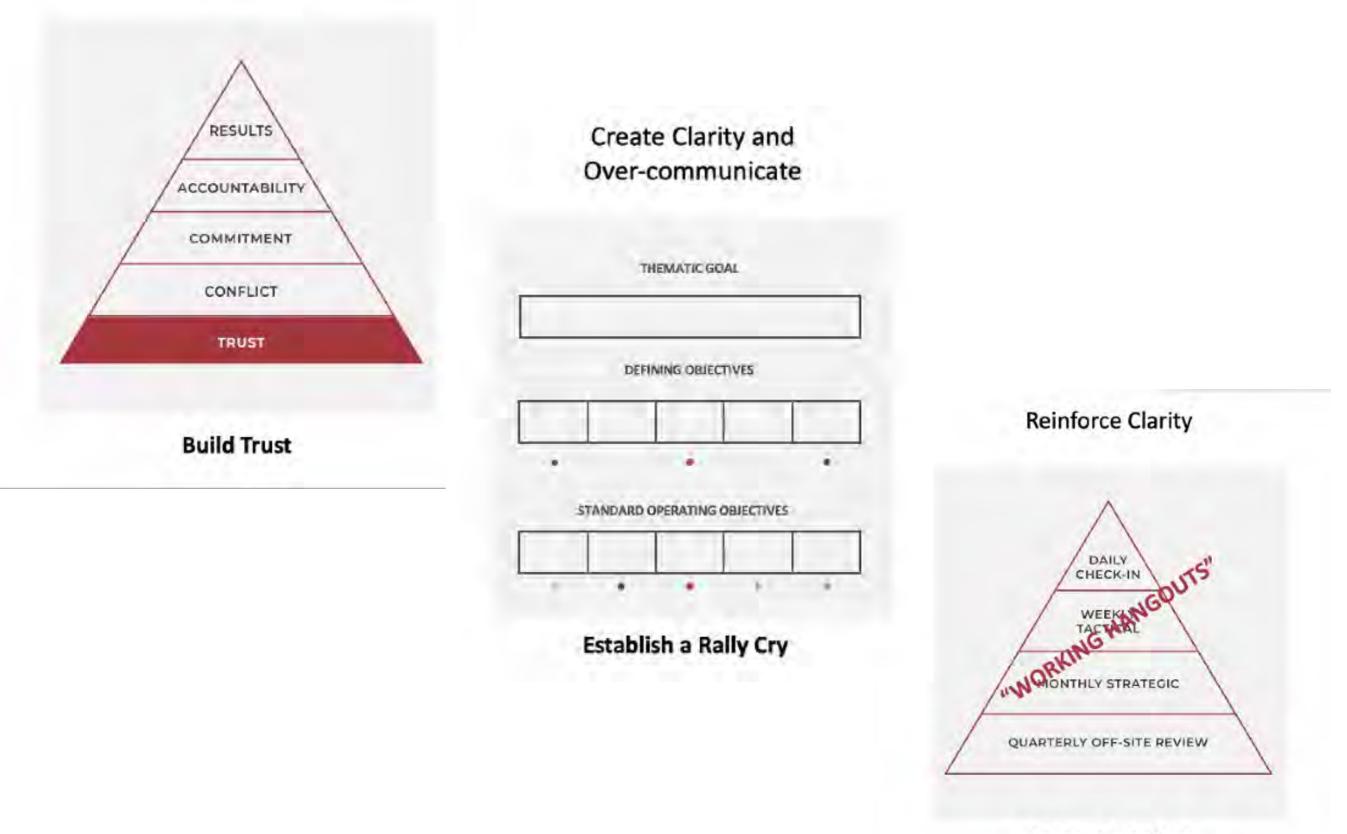


Discipline

'the quality of being able to behave and work in a controlled way which involves obeying particular rules or standards'

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Build a Cohesive Leadership Team



Improve Meetings

Courage

'the ability to do something that frightens one; bravery'



Time To Pivot

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Questions to Ask

- What could you adapt, big or small, old or new, even in the short term to keep you efficient and profitable?
- Could your products or services be applied to other contexts with minor modifications? Eg what could you add, subtract, multiply or divide and separate to complete?
- What are the most and least valuable elements of your service/business in the eyes of the customer – can you ramp this up or down? Can you redeploy resources to focus on the high value elements?
- Could you offer a virtual version or element of your product or service?

Questions to Ask

- What intellectual property do you own and could you monetise right now?
- What Start Ups are working with new ideas in your space and might be glad of partnership resources you can provide?
- What trends are likely to emerge from this crisis you could use to your advantage
- What could you stop/start doing right now to move faster/smarter?
- What do your customers want more than anything else right now? How could you delight and deepen your relationship with them?

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Seize The Opportunity

Thank You, 08.A

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